**Updated Shadow Lake Centre COVID-19 Policies - May 2023**

**COVID-19 - Vaccination**

All guests and staff are highly recommended to have received all up-to-date COVID-19 vaccine boosters prior to attending camp.

Guests

* Guests who are not vaccinated for COVID-19 or have not received the Spring 2023 booster are still able to attend camp but will be required to complete a COVID-19 active screening and a Rapid Antigen Test (RAT) upon arrival.
* Guests who are vaccinated must submit a photocopy, photograph, or proof of vaccination (paper or digital receipt) to shadowlake.office@cltoronto.ca or by fax (905-640-1339) 1 week prior to their respective check in date.

Staff

* All staff are required to have minimum 2 doses of the COVID-19 vaccine.
* Any staff who have not received the Spring 2023 booster are required to complete COVID-19 active screening and a COVID-19 RAT before arriving.

**Active Screening and Rapid Antigen Testing (RAT)**

* RAT testing is no longer required for staff and guests who have received the Spring 2023 booster for COVID-19. This is in alignment with similar messages being taken in other sectors, and with the widespread availability of vaccines and antivirals, implementation of Infection Prevention and Control (IPAC) practices, and the high levels of immunity in the general community, asymptomatic COVID-19.
  + Guests who do not have the Spring 2023 booster will be required to complete active screening and a RAT upon each arrival to property.
  + Staff who do not have the Spring 2023 booster will be required to complete active screening and a RAT before they arrive on the property.

Additionally, any individuals who are experiencing new or worsening symptoms that are consistent to symptoms of COVID-19 (not including symptoms that are chronic and/or related to other known causes or conditions), will be required to take a RAT, and potentially be sent home from camp depending on the RAT results and symptom severity. These symptoms include fever, chills, difficulty breathing/shortness of breath, new or worsening cough, sore throat, difficulty swallowing, runny nose/nasal congestion, decrease or loss of smell or taste, nausea/vomiting, diarrhea, abdominal pain, or extreme fatigue.

**Additional Implementations**

If you have been in contact with someone confirmed to have COVID-19, and/or are feeling unwell, we ask that you stay home and do not attempt to attend camp. Please consult your primary health professional, local public health authority, or Telehealth Ontario (1-866-797-0000) to rule out COVID-19.

For the 2023 Summer season, Shadow Lake will increase our capacity but will still operate at a lower than usual capacity level with only 30-45 guests per session.

**Upon Arrival at Shadow Lake Centre**

* If you are clear per above protocols and choose to attend Shadow Lake Centre, please be advised that all guests who have not received the Spring 2023 COVID-19 booster will be asked to complete a RAT and active screening upon each arrival to Shadow Lake Centre property.
* Scheduled drop-off and pick-up times during our Check-in and Check-out days are no longer required, but please ensure guests are dropped off/picked up within the designated Check-in/Check-out time windows. The designated time window for Check-in is between 12pm-4pm on Sunday’s, and the designated time window for Check-out is between 9am-12pm on Saturday’s. Guests will not be provided lunch upon their day of arrival to camp and upon their day of departure from camp.
* Shadow Lake staff will be regularly monitoring all guests and staff for COVID-19 symptoms daily. Any individual who experiences symptoms will be asked to complete a RAT and may be required to be picked up from camp depending on test results and symptom severity.

**Questions & Answers**

**Q -** What if there is a COVID-19 case at Camp?

* In the event that an individual tests positive for COVID-19, the individual will be isolated from all other guests and will be sent home from camp. **It is required that individuals who test positive are picked up immediately so they can recover in the comfort of their own home. Please ensure there is a designated person who can pick up guests during their time at camp in case of emergency**. If a guest is in the same cabin as a positive case, they will not be required to leave, but will be required to take a RAT and will be closely observed for symptoms of COVID-19.

**Q -** If my Guest can’t come to camp or is sent home, what is the refund policy?

* If a guest tests positive prior to arrival & does not attend camp, they will receive a full refund for that session less a $100 admin fee.
* If a guest tests positive while at camp, they will be sent home as per the above & refunded a partial pro-rated amount for the time remining less a $100 admin fee.

**Cleaning**

* Community Living Toronto and Shadow Lake Centre are committed to the cleanliness and disinfection of high-touch surfaces such as light switches, taps, handrails, doorknobs/push plates, tables, and counters. These will be cleaned and disinfected upon observed use, as well as systematically throughout each day. We have also added additional handwashing stations and sanitizer throughout the camp.

**Personal Protection**

* It is highly recommended, but not required, that all guests and staff wear a mask while indoors at Shadow Lake Centre.
* However, it is required that all staff wear a mask when working in close proximity to a guest, ie. when providing personal care, feeding, etc.
* Additional personal protection implementations include assurance that everyone refrains from sharing food, drinks, and personal hygiene items, as well as sanitization and handwashing stations will be positioned throughout the campground.

**COVID-19 Prevention**

* The most effective action in preventing COVID-19 at this time is preventative measures similar to those taken around cold and flu season, including:
  + Wash your hands often with soap and water for at least 20 seconds.
  + Use an alcohol-based hand sanitizer.
  + Avoid touching your eyes, nose, and mouth with unwashed hands.
  + Avoid close contact with people who are ill.
  + Staying home when you are ill.
  + Cover your cough or sneeze with a tissue, then immediately throw the tissue in the garbage and hand-wash.
  + If you do not have a tissue, sneeze or cough into your sleeve or arm.
  + Clean and disinfect frequently touched objects and surfaces.

If you have any questions, please contact us:

email: shadowlake.office@cltoronto.ca

phone: 905-640-6432.